



CHARTER OAK NAMED 'BEST CREDIT UNION' IN ANNUAL SURVEY

Commercial Record's 2017 Reader Survey Taps Charter Oak for Top Rating

FOR IMMEDIATE RELEASE

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Waterford, CT – January 11, 2018 – Charter Oak Federal Credit Union has been named the Best Credit Union for the second consecutive year in The Commercial Record's annual reader survey.

"It's quite an honor to be chosen as the Best Credit Union in Connecticut for the second year in a row," said Brian A. Orenstein, Charter Oak's President and Chief Executive Officer. "This has been a great year for Charter Oak in terms of our growth and our financial strength," he said. "I know that all of our employees have worked very hard to be the best, so it's very rewarding to see that Connecticut's banking and real estate profession strongly agree," said Orenstein.

The Commercial Record featured the "Best Of 2017" contest winners in its December issue, saying that thousands of votes were cast in the annual contest "and our readers had a lot of great things to say about your business and its position as a premier service provider to the real estate and finance industries in Connecticut."

The annual survey by The Commercial Record highlights the best providers of services and goods in both the banking and real estate professions across Connecticut. Since early September, the magazine has conducted an online survey of its readers through its website at commercialrecord.com, as well as promoting its annual survey through ads in the magazine and via email to thousands of readers and customers of The Commercial Record.

Charter Oak won the top Gold Award in the Best of 2017 Survey. The annual Commercial Record survey asks readers to vote in three categories: Gold, Silver, and Bronze.

During 2017, Charter Oak also was named Best Credit Union in several other contests. This past spring, Charter Oak was voted Best Credit Union by readers of The Day newspaper as well as Best Credit Union in the "Best of Norwich Magazine" contest. Charter Oak was also honored as Best Credit Union in the "Best of Northeastern Connecticut" contest featured in the September issue of Norwich Magazine.

Charter Oak is eastern Connecticut's largest credit union with assets of \$1.05 billion as of September 30, 2017 and 16 branches across New London and Windham counties. Charter Oak provides one of the largest and most convenient branch networks of any financial institution serving eastern Connecticut. For more information about Charter Oak's range of products and services, please visit any of our convenient branches, or visit our website at CharterOak.org, or contact our Call Center at 860.446.8085 or 800.962.3237. Federally insured by NCUA. Equal Housing Lender.

Charter Oak Federal Credit Union is like a bank, just better! We've been proudly serving eastern Connecticut since 1939 and we offer great checking, deposit, lending, insurance and investment products. And because we're a credit union, we're owned by our members, not by shareholders. So we can offer lower rates on loans and higher rates on deposits. It's easy to become a Charter Oak member: simply live, work, worship, learn, or volunteer in New London or Windham counties. So join today and see why Members Bank Better at Charter Oak! Learn more at CharterOak.org, or visit any of our convenient branches, or simply call 860.446.8085 or 1.800.962.3237.